



www.pdxpartybus.com
503-780-6973

CUSTOMER AGREEMENT AND POLICIES

Keep a copy for your records. You are Responsible for Knowing and Complying to these Policies.

1. PPB agrees to provide the designated vehicle and a driver at the time, date, and location specified on the contract (additional hours upon availability). Additional time will be billed at current hourly rate.
2. PPB may, but is not required to reschedule a reservation upon Customer's request.
3. The *Limousine Service Agreement* will override any verbal agreements.
4. The following rules and regulations apply while in PPB vehicle. PPB may terminate the ride and the Agreement if any of the following rules are broken, or if PPB deems it necessary for safety reasons.
 - a. No smoking: All vehicles are smoke free. Failure to comply will result in a \$100 cleaning fee
 - b. No feet on or sitting on bars or glass/drink holders
 - c. No throwing of items inside or outside the vehicle
 - d. No reckless behavior
 - e. No playing with emergency exits
 - f. No adjusting or adjustments of stereo equipment i.e. CD player, amplifiers, etc.....
 - g. Drinking is permitted, but No excessive drinking of alcoholic beverages, and No drinking by minors
 - h. No use or possession of illegal drugs or firearms
 - i. No illegal activities of any nature
 - j. No requests for illegal or unlawful driving
 - k. **HAVE FUN**
5. Customer is liable for any damage to PPB's vehicle, including any costs incurred by PPB to clean an excessively dirty vehicle, or any loss of income due to negligence or carelessness caused by any member of the customer's group or customer (examples: vehicle damages caused from smoking, burns, vomiting, scratches, broken glassware, stains, rips/tears, wrestling, kicking windows/mirrors, food or gum issues, and etc). Additional cleaning charges will result in a \$40.00/hour cleaning fee. Removal of bodily fluids from the interior of the vehicle at anytime will result in a minimum \$250 fee. All interior/exterior damages are the sole discretion of the driver. PPB is authorized to charge the guaranteeing credit card for the expenses regardless and in addition to any prior understanding and agreements. If the guaranteeing credit card is not able to be charged for any reason, customer agrees to pay for the damages within 7 days from the event date. Customer agrees to pay for any collection expenses and/or attorney fees and costs associated with PPB's collection efforts.
6. Customer may not attach anything to the interior/exterior of the vehicle without prior permission from PPB.
7. PPB is not responsible for any personal injury or damage to any property, including any lost or stolen property. Customer is liable for any and all costs (including attorney fees and other court-related costs), damages or liabilities incurred by PPB due to Customer's failure to follow the rules in this Agreement, negligence or willful misconduct, including any costs, damages or liabilities caused by the minor children of Customer.
8. PPB reserves the right to use recording devices solely for security purposes during any event.
9. PPB will endeavor to reach all destinations as agreed but is not responsible for delays caused by Customer or other events outside of PPB's reasonable control, such as weather, traffic, mechanical problems, or acts of God.
10. This Agreement is governed by Oregon law. Any disputes related to it may be submitted to court for resolution. The parties agree that Oregon courts will be the exclusive jurisdiction. The party prevailing at court is entitled to a sum for its reasonable attorney fees and other court-related costs, as determined by the court, in addition to any other relief granted.
11. PPB RESERVES THE RIGHT TO IMMEDIATELY TERMINATE SERVICE WITHOUT ANY REFUND TO ANY PARTY OR PERSON(S) WHO VIOLATES THESE RULES.

I, _____ (print name), have read the rules and regulations and acknowledge that I am 18 years of age or older. I agree to comply and abide by the rules and regulations (seen on page 1 of contract) and the above information.

Signature: _____ Date: _____

PPB Representative: _____ Date: _____